



Commissioner Tools - Weekly Status

April 10, 2015

Updates

- Developers are currently testing an upgrade that was made to the underlying .NET software which will eventually allow us to continue to improve system response time.
- If you find contacts appearing at the council or district level please notify us at Commissionertools@scouting.org so we can remove these entries. The system now prevents the ability to create contacts at the council or district level, but in the past some contacts were inadvertently created that were intended for a unit at the district. These entries are frequently causing the dashboards to spin rather than display counts. NOTE: Contacts entered at the council or district level are not counted towards JTE so if they should be please reenter them.
- We are testing a modification to automatically adjust dates entered via an international keyboard setting from DD/MM/YYYY to MM/DD/YYYY as these are not getting recorded in the correct date format.
- Dashboard counts have not been updated recently. We are testing modifications to reduce the job runtime from hours to minutes which would allow us to execute them nightly.

Detailed Assessment – Priority Needs

We highly recommend that administrative commissioners emphasis and insist that their reporting commissioners use the Priority Needs check boxes in the Detailed Assessment so leadership can quickly identify which units need attention and what type of specific attention. Remember, commissioners do not need to fully complete the whole Detailed Assessment to use the priority needs section. It is acceptable to just enter high level scores for each of the four evaluations areas, and then put comments in "Step 6 - Unit Priorities and Other Comments".

Deadline for UVTS

The remaining councils not on Commissioner Tools will be converted on May 1st. Once we've confirmed successful transition, we will schedule to turn off UVTS. This an exciting achievement and we appreciate everyone's valuable service and effort for its success.

Webinar Training

The next Commissioner Tools webinar training is scheduled for April 23, 2015 at 7 pm CT. Click [here](#) to register.

Reminder, how-to training videos on Commissioner Tools can be found [here](#).





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Support

As always, please contact your council champion first for assistance with any Commissioner Tools program related questions. If you experience any **system**-related issues while in my.Scouting Tools, please email the Member Care Contact Center at myscouting@scouting.org or 972-580-2489 and log an incident to ensure proper handling and tracking.

The next newsletter will be delivered April 24. Thank you for your continued patience and support.

The Commissioners Task Force

